

2019 Annual Survey Results Announcement

Wilson Air Center is pleased to announce our 2019 rankings from both *Professional Pilot* and *Aviation International News*.

Wilson Air Center voted the #1 Best Small Chain FBO for the 12th time by Professional Pilot!

Memphis (KMEM)

Pro Pilot: Rose from #14 to **#10 of the Best US FBOs**

AIN: Rose from the top 10% of FBOs in 2018 to the **top 5% of FBOs**

Houston (KHOU)

Pro Pilot: Ranked as **#24 of the Best US FBOs**

AIN: Once again recognized for their outstanding service and is ranked as the **3rd Best Line Service** in the world

Charlotte (KCLT)

Pro Pilot: Ranked as **#12 of the Best US FBOs**

AIN: Ranked in the top **20% of FBOs in the Americas**

Chattanooga (KCHA)

AIN: Ranked in the **top 5% of FBOs**

AIN: Earned a designation as one of the **Most Improved FBOs from 2018**.

As evidenced by our 2019 rankings, Wilson Air strives for perfection. Our Charlotte General Manager, Vince Papke, states "Our staff recognizes that our clients are the reason that we are here. Our philosophy is to not just meet but to exceed our clients' expectations."

We would like to thank all of our Wilson Air Family and especially our customers. The Memphis General Manager, David Peacock, sums up our WAC attitude simply: "We have 3 rules that we operate by here at Wilson Air Center. Rule 1: Take Care of the Customer. Rule 2: Take Care of the Customer. Rule 3: Take Care of the Customer." It has been a pleasure serving our Wilson Air Family and we look forward to another great year with everyone!

